



THE PIPE LINE DEVELOPMENT COMPANY

11792 Alameda Drive · Strongsville · Ohio · 44149 · USA · p 440-871-5700 · 800-848-3333



The PLIDCO® 10-Year Limited Warranty

The PLIDCO® 10-Year Limited Warranty applies to Products purchased on and after May 1, 2025 and is not retroactive.

Subject to the limitations, terms and conditions set forth below, for a period of ten (10) years from: (i) the date of shipment from PLIDCO®'s Strongsville, Ohio, USA facility, or (ii) the date of shipment by a PLIDCO® authorized reseller or distributor to a location designated by the original end-user, as applicable, PLIDCO® warrants to the original end-user that when handled, stored, installed, and used in compliance with its written specifications and instructions, its Products are:

- (i) New and free from defects in design, material, and manufacture;
- (ii) In conformity with all written specifications provided to PLIDCO® by the customer, end-user, or a PLIDCO® authorized agent, reseller, or distributor; and
- (iii) Suitable for the purposes for which they are manufactured and sold.

The PLIDCO® 10-Year Limited Warranty (and any extensions of it) extends to elastomer seals that are installed (repacked) by an authorized PLIDCO® employee or a representative who has satisfactorily completed PLIDCO®'s required training and is "Factory Certified" to perform such installation (repacking) services. The PLIDCO® 10-Year Limited Warranty (and any extensions of it) is extended only to the original end-user of the Products.

The PLIDCO® 10-Year Limited Warranty (and any extensions of it) is not assignable or transferrable by the original end-user to another party, unless the original end-user was acquired by or merged into another entity, and, upon request, this is demonstrated by the successor-in-interest to PLIDCO®'s reasonable satisfaction.

Warranty Limitations

The PLIDCO® 10-Year Limited Warranty (and any extensions of it) does not apply to:

- (i) PLIDCO®'s Flange+Repair Ring, which is designed and sold as a temporary repair product only;
- (ii) Products with Buna seals have a warranty limited to five (5) years due to Buna's shelf-life;
- (iii) Any attachments, parts, or components (including elastomer seals) that are added, removed, replaced, or any alterations or modifications to the Products (a) for which PLIDCO® has not received written notice prior to its acknowledgement of an order for the sale of the Products, or (b) any other alteration or modification, in any way, after the Products are shipped from PLIDCO®'s facility;
- (iv) Any services, including injection or reinjection of sealant;



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- (v) Any elastomer seals that exceed their expiry date and any elastomer seals that are repacked, replaced, or otherwise modified after the Products are shipped from PLIDCO®'s facility, if performed by any individual who is not "Factory Certified" by PLIDCO®; and
- (vi) Any products manufactured by third-parties that are resold by PLIDCO® without any modification, in which case PLIDCO® will pass-through the third-party manufacturer's applicable express warranty to the end-user of those products, to the maximum extent permitted by applicable law.

The PLIDCO® 5-Year Limited Warranty Extension: Up to 25-Year Design Life

For original end-users and proven successors-in-interest only, PLIDCO® is proud to offer five (5) year extensions of The PLIDCO® 10-Year Limited Warranty, up to the 25-year design life of qualified Products when those Products are covered by The PLIDCO® 10-Year Limited Warranty or The PLIDCO® 5-Year Limited Warranty Extension, that is valid and in effect, and are reconditioned by PLIDCO® or refurbished by a PLIDCO®-certified Authorized Refurbishment Services Center ("ARSC"), located throughout the world.

Example of How it Works: Provided The PLIDCO® 10-Year Limited Warranty has remained valid, a PLIDCO® SPLIT+SLEEVE purchased and shipped in June 2025 with The PLIDCO® 10-Year Limited Warranty can be reconditioned by PLIDCO® or refurbished by a PLIDCO®-certified ARSC in January 2033 The PLIDCO® 10-Year Limited Warranty will be extended by five (5) years, through June 2040. In addition, provided The PLIDCO® 5-Year Limited Warranty Extension remains valid, the same SPLIT+SLEEVE can be reconditioned by PLIDCO® or refurbished by a PLIDCO®-certified ARSC a second and third time within the extended warranty period, extending The PLIDCO® 10-Year Limited Warranty Extension by an additional five (5) years each time, through **June 2050**.

"Reconditioning" of Products by PLIDCO® at its manufacturing facilities in Strongsville, Ohio, USA, includes inspecting, fully cleaning and sandblasting, repairing and replacing wearable and broken components, refinishing, hydrotesting, and reassembling the PLIDCO® Product back to the original OEM specifications.

"Refurbishing" of Products by one of several PLIDCO®-certified ARSCs at their independent facilities includes inspecting, fully cleaning and sandblasting, replacing wearable components, repainting, and reassembling the PLIDCO® Product for re-use. PLIDCO®-certified ARSC locations can be found at, <https://plidco.com/services/refurbishing-services/>.



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All PLIDCO®-certified ARSCs are independently owned and operated and are not owned, operated, or managed by PLIDCO®. All pricing for Refurbishing Services furnished or performed by the PLIDCO®-certified ARSCs is independently set by each ARSC. PLIDCO® does not guarantee or insure the Refurbishing Services.

Events that Void Warranty Coverage

The PLIDCO® 10-Year Limited Warranty and The PLIDCO® 5-Year Limited Warranty Extension are void and PLIDCO® is released from all claims of damaged or defective Products and from all liabilities and damages of any kind, including accepting any return or rejection of the Products, if:

- (i) The Product is not handled, stored, installed, and used in compliance with PLIDCO®'s written specifications and instructions;
- (ii) The Product is altered, modified, repaired, reconditioned, or refurbished by any party other than PLIDCO® or a PLIDCO®-certified ARSC;
- (iii) A claim for breach of warranty is not submitted, in writing, to PLIDCO® within thirty (30) days of discovery of the claimed Product defect; or
- (iv) The Product is sold, loaned, leased, or otherwise transferred by the original end-user to a third-party that is not a proven successor-in-interest.

Limited Warranty Disclaimers; Limitation of Liability and Remedies

In place of all other warranties, express or implied, The PLIDCO® 10-Year Limited Warranty, including any extensions of it under The PLIDCO® 5-Year Limited Warranty Extension, sets out the full extent of PLIDCO®'s obligations with respect to claimed defective Products, components, or parts. All remedies available under The PLIDCO® 10-Year Limited Warranty, and any extensions of it under The PLIDCO® 5-Year Limited Warranty Extension, are limited to recovering the value of the repairs or replacement of the Products that is due under The PLIDCO® 10-Year Limited Warranty, including any extensions of it under The PLIDCO® 5-Year Limited Warranty Extension. PLIDCO® does not assume, or authorize any party to assume for it, any other obligation or liability in connection with the sale, distribution, handling, storage, installation, and use of the Products.



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THE PLIDCO® 10-YEAR LIMITED WARRANTY, AND ANY EXTENSIONS OF IT UNDER THE PLIDCO® 5-YEAR LIMITED WARRANTY EXTENTION, ARE THE EXCLUSIVE WARRANTIES OF PLIDCO® PRODUCTS AND THERE WILL BE NO OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED, OR UNDER THE LAW, INCLUDING IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. NO DESCRIPTION BY PLIDCO® OF THE PRODUCTS BEING SOLD HAS BEEN MADE PART OF THE BASIS OF THE BARGAIN OR HAS CREATED OR AMOUNTED TO AN EXPRESS WARRANTY THAT THE GOODS WOULD CONFORM TO ANY DESCRIPTION. THERE ARE NO WARRANTIES OF MERCHANTABILITY OR FITNESS THAT EXTEND BEYOND THAT EXPRESSLY SET FORTH IN THE PLIDCO® 10-YEAR LIMITED WARRANTY AND ANY EXTENSIONS OF IT UNDER THE PLIDCO® 5-YEAR LIMITED WARRANTY EXTENTION.

TO THE FULLEST EXTENT PERMITTED BY THE APPLICABLE LAW, UNDER NO CIRCUMSTANCES WILL PLIDCO® BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, LIQUIDATED, EXEMPLARY, OR PUNITIVE DAMAGES OF ANY NATURE, WHETHER BASED ON CONTRACT, TORT, OR STATUTORY, INCLUDING WITHOUT LIMITATION, LOSS OF PROFITS, REVENUE, OR CLIENTS, LOSS OF PRODUCTION, COSTS OF SUBSTITUTE EQUIPMENT, DELAYS, BUSINESS INTERRUPTIONS, CLAIMS BROUGHT AGAINST THE CUSTOMER, AUTHORIZED BUYER, AGENT, OR DISTRIBUTOR BY THIRD-PARTIES, OR LOSS OF OR DAMAGE TO PROPERTY OR EQUIPMENT OTHER THAN THE DELIVERED PRODUCTS, PARTS, OR COMPONENTS. THE EXCLUSIVE REMEDIES OF ANY PARTY UNDER THIS 10-YEAR LIMITED WARRANTY, AND ANY 5-YEAR LIMITED WARRANTY EXTENSION, IS LIMITED TO RECOVERING THE VALUE OF THE PURCHASE PRICE OF THE PRODUCTS SOLD BY PLIDCO®.

Limited Warranty Claims

Claims for breach of The PLIDCO® 10-Year Limited Warranty, including any extensions of it under The PLIDCO® 5-Year Limited Warranty Extension, must be provided as soon as practicable upon the discovery of any claimed defective Products. All claims for breach of The PLIDCO® 10-Year Limited Warranty, including any extensions of it under The PLIDCO® 5-Year Limited Warranty Extension, must be sent, in writing (including electronic mail or facsimile), to PLIDCO®'s representative, Mrs. Kim Smith (pipeline@plidco.com), with a copy sent by courier service to PLIDCO®'s address, 11792 Alameda Drive, Strongsville, Ohio 44149, USA, Attn: Mrs. Kim Smith. Failure to notify PLIDCO® of any claimed defect within thirty (30) days of discovery of the claimed defect voids The PLIDCO® 10-Year Limited Warranty, including any extensions of it under The PLIDCO® 5-Year Limited Warranty Extension, and releases PLIDCO® from all claims of damaged or defective Products and from all liabilities and damages of any kind, including accepting any return or rejection of the Products. All claimed defective Products, parts, and components (including elastomer seals) must be retained for potential inspection by PLIDCO®.



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If any defect under The PLIDCO® 10-Year Limited Warranty, including any extensions of it under The PLIDCO® 5-Year Limited Warranty Extension, is found to exist, PLIDCO®, at its option, will refund or replace the defective Products, parts, or components, or refund the purchase price of the defective items.

Rev. H JYEL 10-23-25